

Alaa Hassan Ibrahim mohamed



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Personal Information

- Date of Birth: 18/8/1989
- Marital Status: Single
- Nationality: Egyptian
- Gender: Male
- Military Status: completed (certified)
- FROM 1/9/2013 TO 1/9/2014
- Previous experience in UAE (Abu Dhabi)

Qualification

- B.S. degree in Electrical communication Engineering ,2012
- University:(CIC) Canadian international college
- Graduation grade: fairly good D+

Graduation project:

- VoIP : voice over internet protocol
- Voice over Internet Protocol (VoIP) is a form of communication that allows you to make phone calls over a broadband internet connection instead of typical analog telephone lines.
- Project grade: good

Languages:

- Arabic: mother tongue
- English: fluent written and spoken

Computer skills:

- Excellent at windows OS ,Microsoft office
- Good at Adobe AutoCAD , Adobe Photoshop

Work Experience:

(|) company name: Vodafone (Egypt branch)

Title : Retail Agent (under graduate)

job duties :

- (1) selling & explaining the company products to the customers .
- (2) up selling attachments to complete and meet the customer needs
- (3) keep products always clean & well merchandised
- (4) daily checking stock & stock requests
- (5) daily closing reports and cash handling

Position : Retail Agent 2010 to 2011

(||) company name: selective muscle (Egypt branch)

Title : sales executive (under graduate)

job duties :

- (1) selling sport equipments in a professional way .
- (2) international brands like (Paramount Technogym- Nautilus - Panatta)
- (3) corporate deals with other sport clubs
- (4) managing the accounts and handling clients
- (5) making the offers and sending them to the consumers

Position : sales Agent 2012 to 2013

(|||) Company Name: Etisalat Egypt (Egypt branch)

- Job: technical support call center
- Job duties : network troubleshooting - suggesting offers with specific payments
- **Position:** call center agent from march 2013 to April 2014

(||||) Company Name: Abu Dhabi Islamic Bank (UAE- Abu Dhabi branch)

- Job: sales executive
- Job duties : convincing clients to invest with the bank and buy (equities - sukuk - Islamic money market) so they can gain interest on their money within a certain period and its negotiable .
- **Position:** sales executive from June 2014 to June 2015

Courses :

- sales technique & communication skills (self study online)
- CCNA
- English conversation.

Hobbies

- Technology
- Movies
- Music
- Sport